



14 May 2020

Dear volunteers in Kensington and Chelsea,

Over the past few months we have sung the praises of front-line staff, NHS workers and community groups. It's important, though, that we recognise those individuals who have responded to the pandemic, giving their time to make life less uncertain for those less fortunate.

We can't stress enough how thankful and proud we are to know that so many people in Kensington and Chelsea are volunteering and organising themselves into groups for the good of others. With over 2000 people volunteering formally and even more lending a hand in any way they can, the borough is abuzz with neighbourly spirit.

We all face the future with some trepidation, but your dedication inspires us to keep working hard to minimise the impact Coronavirus has on our lives. Whether you're donating to food-banks, helping with the coordination and delivery of supplies or simply keeping in touch with a neighbour or relative - you are appreciated and your work isn't going unseen.

The Council too has been working tirelessly to adapt existing services and launch new services so that residents get support. We have added a further £500k to our Local Support Payments scheme for those who need emergency financial support. We have paused Tenancy enforcement action for three months and those struggling to pay their rent can get up to £150 extra relief on top of their existing Council tax reduction. Our Covid-19 Hub continues to support those most vulnerable to ensure they have access to food and essential medical supplies and more than 2000 virtual parking permits have been issued to key workers, including NHS staff.

If you would like any more information on the support the Council is offering, please do get in touch. And please continue to share this information widely in the community as we want to reach out to as many residents as possible.

Thank you again – we are truly grateful for all that you are doing.

Best wishes

Cllr Elizabeth Campbell
Leader of Kensington and Chelsea Council

Cllr Anne Cyron
Lead Member for Communities